

U.S. General Services Administration

DLA/NASASP/GSA Quarterly Call

September 13, 2023

PPMS Updates



- PPMS is live!
- We are aggressively working to identify and remedy systems issues thank you for your patience!
- PPMS <u>Resources</u>:
 - User Guides
 - State Agency for Surplus Property (SASP) User Guide
 - Training Presentations
 - On-demand training videos
 - Local <u>Area Property Officers</u> & PPMS Champions

What to Expect



- Every new system will have issues
- Now that we've developed the base system, we will spend the next several months/years:
 - Correcting system defects
 - Implementing enhancements
- Please be patient, as this is a long process. GSAXcess was originally launched as an MVP system with system enhancements added over time (10+ years.)

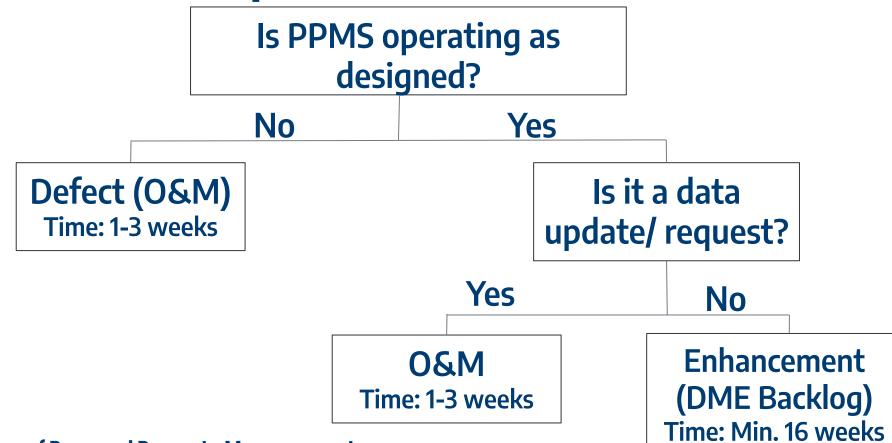
What PPMS Is



- A minimum viable product, or MVP
 - The **bare minimum** product we need to do our jobs
 - Not highly customized (e.g., no custom TCNs)
- Benefits: Newer system with many improved features (e.g., photo editing and rich-text descriptions)
- Drawbacks: Some lost functionality that was built into GSAXcess over the 20+ years the system was online.

How PPMS Requests Work





PPMS Request Examples



Requested Feature	Defect	Enhancement
Search function not operating for SASP users	Х	
Search should save		Х
Update location search to include a radius search (by city/ state/ zip)		X
Add TCN to advanced filters in Search		Х
Unable to add to cart	Х	
Photo upload issues: (1) Receiving errors that photo files cannot be upload, (2) Photo files as images in "In Progress" status for extended periods of time.	Х	
Ability to filter Property Requests so that the user can see the newest ones at the top.		Х

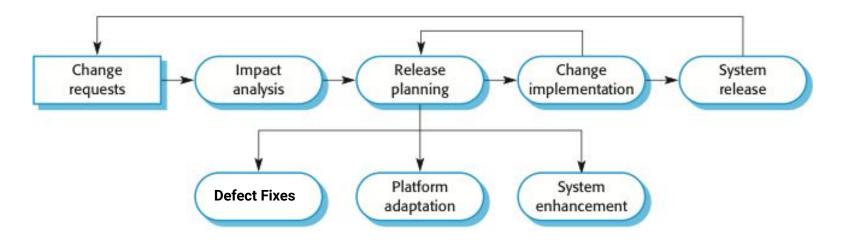
PPMS Development Updates



- All updates (including defects and enhancements) are handled by the same group, so:
 - We have to **prioritize all updates** by level of severity, impact, etc.
 - Balance the activities among all 3 of our systems (PPMS, CFL, and Sales)
- We are implementing fixes as quickly as possible.

PPMS Development Updates





Implementing **changes requests** (e.g., defect fixes and enhancements) is a multi-step process that includes development, testing, implementation and more.

Why does the DME Backlog Take SO long?



- GSAXcess had no major enhancements for the last 5 years
- "Releases" are typically:
 - 6 sprints (or 12 weeks) of development
 - Shared between U&D, CFL, and Sales
 - Includes security requirements and other "behind the scenes" updates
 - 1-3 sprints (or 2-6 weeks) of testing
 - Additional testing is also done concurrent with the next sprint development
 - Minimizes issues with production release

Completed: Release #1 Updates



The following improvements were completed <u>before</u> <u>PPMS launch</u> based on anticipated year end requirements/ UAT feedback and will be released at the end of October:

- Check all / uncheck all category search
- TCN search in history
- Annual user recertification requirements:
 - Download user list
 - Upload documentation to user profile
- Reporting tool for end of year reporting requirements

In Progress: DLA/ DCMA Updates



The following have been completed **<u>since PPMS launch</u>** and will be released late September/early October:

- DCMA specific SF 122/123s with Plant Clearance information required for DCMA pickups
- Critical system fixes that are currently impacting ALL property reporting and sales (other lower priority fixes are being handled separately)

Planned: Release #2 Updates



The following are **tentatively** planned for the second release (date TBD, likely Feb-Apr):

- Pushed Release #1 items (to accommodate DLA/ DCMA release):
 - Back button saving search
 - Radius search (to enable searching by DLA or other Federal site)
- Additional DLA/ DCMA Requests/Fixes:
 - DLA/ DCMA Quantity/ SRD updates
 - DRMO grouping for TCNs
 - Additional batch/ webservice changes as needed

Temporary Updates: DLA/ DCMA



- DLA/ DCMA SRD/ Qty Changes + Denials
 - How to tell if this applies to your denials: the denial reason will say "agency requested change/ deletion via batch/ws"
 - What you need to do: If it says "change," check if the property is still available
- Specialty FSCs and DLA reporting
 - How to tell if this applies to your ICNs: the item description will be modified
 - What you need to do: contact the site for more information

Reminders

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How to request:

- Exchange/Sale property in PPMS
- A new FEMA disaster code be added
- DCMA plant clearance information
- Custodian change (for SASP-reported property going to GSA Sales)

Exchange/ Sale Property in PPMS



- DO NOT check out the property
- Follow the SAME procedure that you did in GSAXcess
- Fixed price sales POCs can be found <u>at the</u> <u>GSA Zonal Sales Office site</u>

Adding a new FEMA Disaster



- Email ppms@gsa.gov
 - Indicate "Disaster" in the subject line
 - \circ $\,$ Include the FEMA code for the disaster $\,$
- Turnaround time: same day (usually)

DCMA Plant Clearance Information

GSA

- Email ppms@gsa.gov
 - Include the TCN(s) that you will need the information for
- Turnaround time: 1 business day

GSA Sales + Property Custodians



- **Only** the listed property custodian (PC) can approve sales via auction review
- If you need to make a change (eg, your PC is on vacation), email the GSA Sales POC/ SCO listed on the data sheet (or your notification email)
- Turnaround time: 1 business day*

*If they do not respond, you can elevate to <u>the zonal</u> <u>sales manager</u>.



SASP Questions

Why can't we see requested property by location?



- This is on our enhancements list!
- Radius search (to enable searching by DLA or other Federal site) is tentatively planned for the second release (date TBD, likely Feb-Apr of 2024)

Can you explain the new TO numbers?



- The TCNs have changed in the new system (and SASPs are no longer able to edit any part of the TCN). The new format is as follows:
 - Alpha state code (NE)
 - 2-digit fiscal year (23 for this year; will update to 24 on 10/1/23)
 - 6 digits randomly generated (since the numbers are randomly generated, the TCNs will no longer be in sequential numerical order)
- Why was this change made?
 - There were issues with duplicate TCNs in the legacy system; this change will eliminate the occurrence of duplicate TCNs
 - The system is an MVP system, and having custom TCN control for the SASPs was deemed non MVP (MVP stands for Minimum Viable Product).

Why are we getting so many DLA TOs?



- TCNs are grouped based on several criteria. The items on the TCN must have the same:
 - $\circ \quad \text{Listing AAC}$
 - Surplus Release date
 - Zip code
 - Priority (if selected)
 - Speciality FSCs are separated from the other FSCs (such as aircraft, vessels, weapons, or animals)
- In the past, DLA has been grouped by DRMO location versus listing AAC. We are working on an enhancement for this for sometime next year.

Why do we have to see all of the old TCNs?



- Allowing visibility of all TCNS makes it easier for SASPs to easily find historical TCNs
- The oldest first is a known issue; we have added the ability to sort TCNs to our enhancement list.



Thank you for your support and patience.

-GSA Office of Personal Property Management